



President :  
Shri. Amrishbhai R. Patel  
M.L.C.

Principal :  
Dr. S. B. Bari  
M.Pharm. Ph.D., D.I.M.F.I.C.

The Shirpur Education Society's

## **H. R. Patel Institute of Pharmaceutical Education and Research Shirpur**

### **Internal Quality Assurance Cell (IQAC)**

# Students Satisfaction Survey (SSS) on Overall Institutional Performance

*Report Academic Year 2023-24*



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## **Student Satisfaction Survey (SSS) Report for Overall Institutional Performance Academic Year 2023-24**

The Student Satisfaction Survey (SSS) is an essential tool for continuous improvement and institutional development. As mandated by NAAC, H R Patel Institute of Pharmaceutical Education and Research, Shirpur, conducted the SSS for 2023-24 to evaluate students' perceptions of the overall institutional performance.

An online feedback mechanism was employed, using dedicated software to ensure efficient and transparent data collection. The survey included 25 questions covering academic, infrastructural, administrative, and co-curricular aspects. Responses were analyzed systematically, and the findings were reviewed by the IQAC committee. Actionable insights were shared with institutional authorities to guide improvements.

### **Key Steps in the Process:**

- **Feedback Collection:** Online survey distributed to students.
- **Analysis:** Detailed statistical analysis conducted using software.
- **IQAC Review:** Findings discussed to draft an action plan for improvement.

The 2023-24 survey has provided valuable insights to enhance institutional quality and student satisfaction, reinforcing our commitment to academic excellence and holistic development.

The number of responses was received as follows:

Sr. No.	Stream	Number of responses
01	B. Pharm	423
02	M. Pharm	74
Total responses		423+74 = 497



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**The Questionnaire for Students Satisfaction Survey (SSS) on Overall Institutional Performance is designed as follows**

Que. No.	Questions	Rating				
		Excellent	Very Good	Good	Fair	Poor
		4	3	2	1	0
01	Infrastructure and laboratory facility of the institution					
02	Discipline and educational environment in the institution					
03	Admission Procedure and support of office staff of the institution					
04	Internet facility provided in the library					
05	Availability of the books and reading materials in the library					
6	Support of Library staff of Institution					
07	Availability of educational resources and Information and Communication Technology (ICT) facilities in the institution					
08	Use of ICT tools such as LCD projector, Multimedia etc. by teacher while teaching					
09	Use of student centric methods in teaching such as participative, experiential learning, problem solving methodologies for enhancing learning experience					
10	The mentoring process of the institute to identify strengths of the students and face challenges by the					

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NBA reaccrredited B.Pharm Programme [2022-2025] : NAAC Accredited with 'A' Grade

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Karwand Naka, Shirpur - 425405, Dist : Dhule (MS).

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	students					
11	Opportunities provided by institution to learn and grow					
12	Opportunities provided by the institution to facilitate cognitive, social and emotional growth					
13	Institutions interest in promoting internship, student exchange, field visit, study tour opportunities					
14	Efforts made by the institution to inculcate soft skills, life skills and employability skills to make you ready for world of work					
15	The overall quality of teaching-learning process in your institution					
16	Fairness in assessment, evaluation and examination system					
17	Students Grievance redressal mechanism of the institution					
18	Encouragement to the students to participate in extra-curricular, co-curricular and research activities					
19	Functioning of the placement cell of the Institution					
20	Career guidance and personal Counseling					
21	Cleanliness and proper maintenance of toilets/washrooms					
22	Overall ambience/ cleanliness of the Campus					
23	Facilities available to the physically challenged students					
24	Canteen facility of the institution					
25	<b>Overall rating of the institution</b>					

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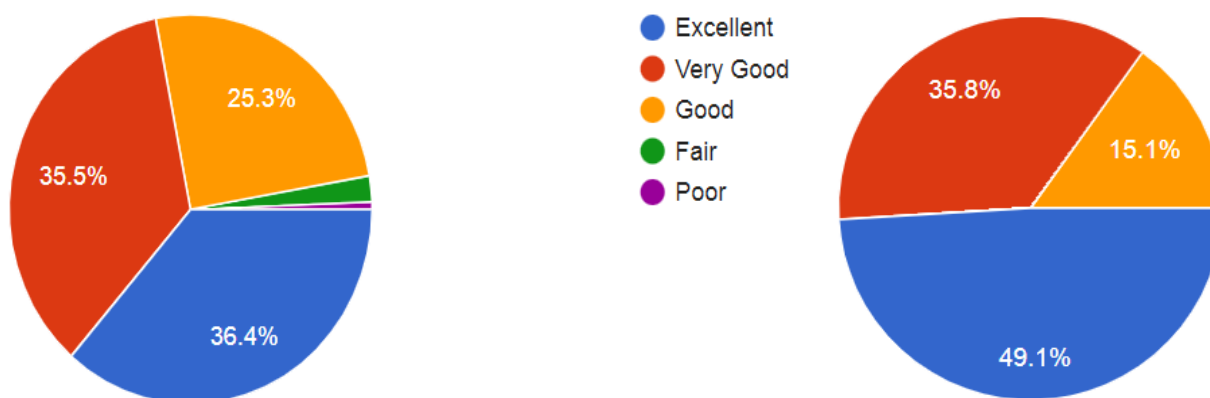


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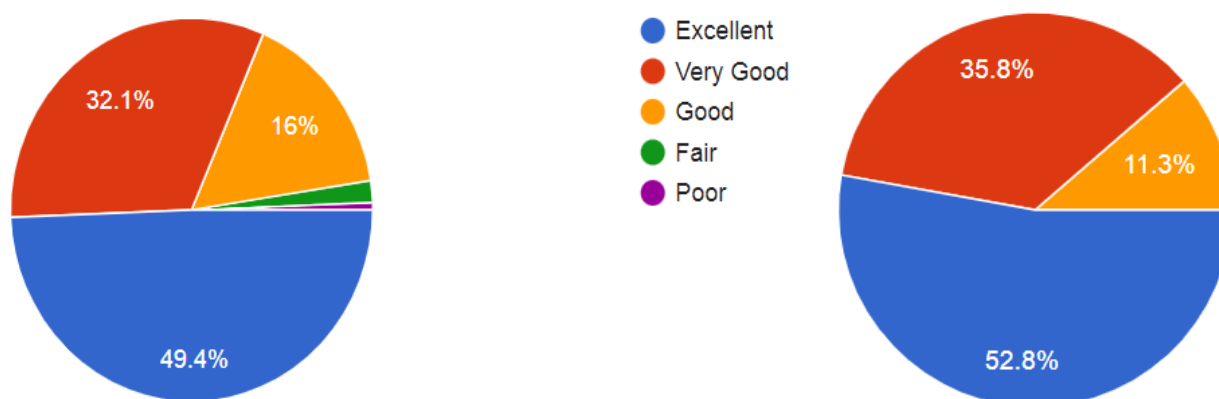
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The question wise responses by the students are depicted graphically as follows:  
Left Side Pie chart for B.Pharm and right side for M.Pharm

1. Infrastructure and laboratory facility of the institution



2. Discipline and educational environment in the institution





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### 3. Admission Procedure and support of office staff of the institution



### 4. Internet facility provided in the library







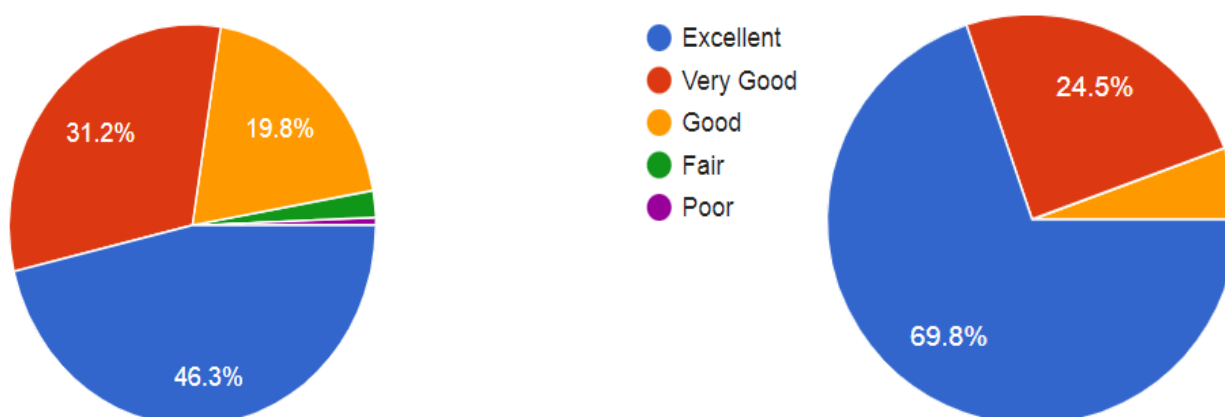
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#### 5. Availability of the books and reading materials in the library



#### 6. Support of library staff of institution





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7. Availability of educational resources and Information and Communication Technology (ICT) facilities in the institution



8. Use of ICT tools such as LCD projector, Multimedia etc. by teacher while teaching







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9. Use of student centric methods in teaching such as participative, experiential learning, problem solving methodologies for enhancing learning experience



10. The mentoring process of the institute to identify strengths of the students and face challenges by the students





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#### 11. Opportunities provided by the institution to learn and grow



#### 12. Opportunities provided by the institution to facilitate cognitive, social and emotional growth





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13. Institutions interest in promoting internship, student exchange, field visit, study tour opportunities



14. Efforts made by the institution to inculcate soft skills, life skills and employability skills to make you ready for world of work

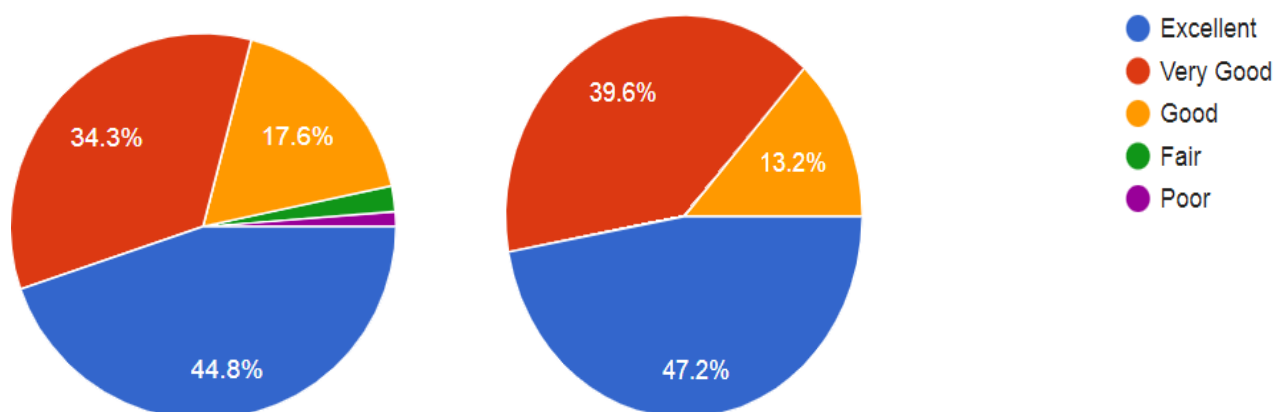




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15. The overall quality of teaching-learning process in your institution



16. Fairness in assessment, evaluation and examination system





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#### 17. Students Grievance redressal mechanism of the institution



#### 18. Encouragement to the students to participate in extra-curricular, co- curricular and research activities





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### 19. Functioning of the placement cell of the Institution



### 20. Career guidance and personal Counseling







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## 21. Cleanliness and proper maintenance of toilets/washrooms



## 22. Overall ambiance/ cleanliness of the Campus





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### 23. Facilities available to the physically challenged students



### 24. Canteen facility of the institution





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## 25. Overall rating of the institution

